



09:15 - 09:30	Registration
09:30 - 10:30	<p style="text-align: center;">Expanding your export markets</p> <p>Overview of the various trade agreements and trade preferences obtained under SADC, COMESA, Interim EPA, AGOA and bilateral agreements with Turkey and Pakistan</p>
10:30 - 11:00	Tea Break
11:00 - 11:20	<p style="text-align: center;">The Trade Obstacles Alert Mechanism (TOAM)</p> <p>Presentation on the new TOAM website enabling private sector operators to immediately report online any trade obstacle they encounter</p>
11:20 - 12:30	<p style="text-align: center;">How to use TOAM platform?</p> <p>Procedures for registering as a user and reporting a trade obstacle</p> <p><i>NB. Participants are requested to bring along their laptops for this session.</i></p>
12:30 - 13:30	Lunch