



## MARC, Your Partner for Winning Solutions

MARC, the MCCI Arbitration and Mediation Center, is your reliable partner for out-of- court dispute resolution. MARC is an independent and neutral institution for the promotion of domestic and international arbitration and mediation.

Efficiency, transparency, independence, confidentiality and good governance are of prime importance. Parties to business disputes can find in MARC the tools needed to resolve disputes efficiently. MARC is conscious of the needs of the business community and strives to provide a first class service.

#### **Facilities & Services**

Arbitration and Mediation Rules

MARC provides arbitration and mediation rules based on international standards and best practices.

Arbitration and Mediation Venues

MARC provides users of ADR services with comfortable, modern and sophisticated conference and hearing rooms for conducting proceedings related to arbitration or mediation

Transcription & Translation

Facilities for the recording and verbatim transcription of arbitration proceedings, as well as facilities for the translation of documents from English to French or French to English are available. Translation into other languages may also be available subject to certain conditions.

Tribunal Secretary Service

A Panel of Tribunal Secretaries is available at MARC. Arbitrators involved in an arbitration administered by MARC or in an ad hoc arbitration may avail themselves of this service by sending a written request to MARC.

Documentation Center MARC provides a library of law books relating to arbitration and other means of dispute resolution.

Training, Conferences, Events Based on its extensive experience in ADR and in order to maintain and improve the quality of services provided to its users, MARC regularly organises seminars, conferences, training and networking events on alternative dispute resolution.







# **Our recommended MARC Mediation and Arbitration clause:** "Any dispute arising in connection with the present contract shall be settled under the Mediation Rules of the Arbitration and Mediation Center of the Mauritius Chamber of Commerce and Industry (MARC). In the event that no settlement is thereby reached within [...] days of the commencement of the mediation, or such further period as the parties shall agree in writing, the dispute shall be finally settled under the Arbitration Rules of the Arbitration and Mediation Center of the Mauritius Chamber of Commerce and Industry (MARC), by [either one or three] arbitrator(s) appointed in accordance with the said rules."

#### **Arbitration and Mediation**



Arbitration and Mediation are alternative dispute resolution methods which, when used within the right parameters such as those given by an ADR institution, are excellent alternatives to long, relationship wounding and costly state court proceedings.



The services provided by MARC can assist a wide range of users, from large, medium and small businesses to public organizations and state owned companies. The key to access these services is prior agreement between parties to submit their dispute for resolution under the MARC arbitration or mediation rules, through adoption of the MARC Mediation and Arbitration clause.

### Why choose Mauritius as your arbitration and mediation venue?

- Modern legislative framework for international arbitration based on the
- UN Model Law
- Ease of enforcement under the New York Convention
- Specialist judges dealing with arbitration issues
- An independent judiciary
- State of the art physical and ICT infrastructure
- Hybrid legal system with a mix of common law and civilian legal systems
- An experienced and independent legal profession
- Long standing social and political stability
- Secure investment location
- Established rule of law
- Strong and diversified economy
- · Business-friendly country
- Peaceful, multiethnic lifestyle
- · Bilingual and skilled workforce
- Convenient time zone (GMT +4)
- Situated strategically at the crossroads of Asia, Middle East and Africa
- · Boasts a number of the best world class hotels and resorts



Because we are close to Africa and to Asia, and a unique interface between those two continents, and because Mauritius has equally strong ties with Europe and America, MARC firmly believes that strengthening best practices in the field of dispute resolution can only promote cross-border trade and investment by making transactions more secure and predictable.





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#### **MARC COURT**

The MARC Court's tasks include prima facie decisions on MARC's jurisdiction to accept a case, decisions as to the number or appointment of arbitrators in the absence of agreement between the parties, decisions on challenges raised against arbitrators and decisions on other issues related to procedure.





#### MARC ADVISORY BOARD

The MARC Advisory Board is consulted on matters relating to MARC's development policies and best practices as well as on projects and initiatives of MARC to promote the development of Alternative Dispute Resolution methods as effective trade and business facilitation tools.

