PROTOCOLS
TO ENSURE SAFE SHOPPING
IN
POULTRY OUTLETS

conceptualised by

May 2020
THE SAFE SHOPPING

As poultry shops will be authorized to operate as from the 16th of May 2020, strict sanitary measures have been designed to ensure safe shopping. All poultry products should be properly displayed and packed to ensure a quick service delivery.

**Proposed:**

<table>
<thead>
<tr>
<th>Operating Hours</th>
<th>09 am to 05 pm</th>
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<tbody>
<tr>
<td>Capacity should not be more than</td>
<td>2 customers</td>
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<tr>
<td>Maximum Trip Duration of Customers within the shop</td>
<td>10 Min</td>
</tr>
<tr>
<td>Minimum staff</td>
<td>2</td>
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</tbody>
</table>

It is proposed that poultry outlets will be opened from **09 am to 05 pm**. The maximum capacity should not be more than 2 persons and the maximum trip duration of customers within the shop is 10 min. A minimum of 2 employees shall control the operations; one to handle cash while the other one to render the service.

**1. Shop’s terms and conditions**

Each company shall operate by exposing its own terms and conditions. However, it shall comply to regulations pertaining to the Covid-19 pandemic situation.

**2. Sanitary measures**

- Each employee on duty should be equipped with face masks and gloves (when necessary).
- Working area shall be sanitized after each half an hour.
- Consistent cleaning of the outlet during the day.
- Clients shall wear face masks and abide to social distancing measures of 1 meter while queuing outside the poultry shop.
- Customers shall bring their own shopping bags.
- Children won’t be allowed to accompany their parents.
3. Sales and prices of products
Salesperson shall ensure that products are kept safe and not exposed to public areas. Goods should be prepacked with prices figuring on packaging.

4. Mode of payment
All shops will be required to ensure social distancing measures monitored by their respective staffs and will be constantly checked by the security officers of the mall.

5. Illustrations to sensitize the General Public in Poultry outlets